

Bagnall & Kirkwood Ltd

Returns Form

If you are not completely satisfied with your purchase, simply return the item or items to us in their original condition*, within 14 days of receipt. We will issue a refund or exchange within 7 days of receipt. Refunds will be credited to your original payment method of payment.

Warranty is up to a period of a year. If the goods become faulty through defective material, or poor workmanship, but not normal wear and tear.

You must ensure that the goods are suitably packaged. If faulty clothing or footwear is being returned, please ensure that they have been cleaned of excess mud first – for Health & Safety reasons we are unable to process dirty returns.

Name:	Daytime Tel No:
Street Name:	Email:
Town:	Order Number:
City:	Ebay ID:
Postcode:	

Please describe your reasons for returning your item:

Item No	Item Description	Quantity	Price	Total Amount
Total				

I would like a refund:	I would like an exchange:
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Please enter details of the items you wish to exchange your items for:

Item No	Item Description	Quantity	Price	Total Amount

*Note: please be aware that items can only be returned for an exchange or refund if they are unused and in all their original packaging and have all of the labels and barcode tags attached and intact, don't remove them if you're thinking of returning them (please do not put tape or labels on the original product packaging). If either the goods or the packaging are not in a re-saleable state, then we may decline your exchange or refund request.

Please Return To:

Bagnall & Kirkwood Ltd
28 Grey Street
Newcastle
NE1 6AE